Rieda edishan | 2026-11-20

Practical AI inna financial services — Information technology

Harbour Think Tank, Caribbean AI Association, under the leadership of Adrian Dunkley | 2026-11-11

Shorter reader edition a di paper weh di Caribbean AI Association Harbour Think Tank prepare under Adrian Dunkley leadership. It use di 11 November 2026 revision an keep all ten proposal an dem action limits.

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Who make di decision

Service team an application owner document request an change before touching live banking system. Engineering retain release, access an recovery decision.

Ten use case an dem controls

01. Support ticket. Suggest a route from di request. Analyst check urgency an escalate uncertain case. Level 1.

02. Operating question. Retrieve instruction wid link an current version. If no valid permitted source, send question to owner. Level 0.

03. Code change. Flag line fi review an state expected behaviour. Engineer verify finding an authorise change. Level 1.

04. Business rule tests. Suggest ordinary, boundary an deliberate failure case. Test lead agree expected result before controlled run. Level 0.

05. Change impact. Map proposed change to service an dependency. Owner verify scope an rollback condition. Level 1.

06. Operating documentation. Propose edits from an accepted release. Document owner verify changes an keep version history. Level 1.

07. Interface discovery. Map field an system, mark unverified connection. Connection owner check compatibility an permission. Level 0.

08. Access review. Compare existing access wid role requirement an flag exception. Only authorised owner change access. Level 0.

09. Service demand. Compare aggregate volume across comparable period. Analyst check cause before asking fi extra capacity. Level 1.

10. Recovery runbook. Flag missing step, prerequisite an decision wid no owner. Continuity owner test dem inna approved exercise. Level 0.

How fi build an check one test

At level 0 di assistant answer one request an a person carry out every step. At level 1 it gather approved input an prepare a draft. It send no message an change no system. Record source, prompt version, permissions, reviewer an stop condition.

Limit retrieval to approved collection wid version an expiry. Test one supported question, one wid no answer, one wid only an expired article an one asking fi restricted material. Track missed defect, harmful suggestion an rework. Stop on unapproved live action.

Measurement an limits

Compare equivalent work wid di current process. Record sample size, preparation, review an correction time, material failure, permission an confidentiality problem. Count licence, integration, training, supervision an cost per run where relevant. Scores help select pilots. Di paper report no measured return at any institution. Di complete source give starter prompt, example tool, skills an method fi each case.

Suos dem

[1] International Telecommunication Union. Global Cybersecurity Index 2024. Americas tier table, printed page 27. Jamaica appears in Tier 3, Establishing. National commitments, not firm-level operational performance.

[2] Office of the Information Commissioner, Jamaica. Data Protection Standards. Official guidance, inspected 26 October 2026; relevant sections cover purpose, minimisation, security and transfers.

[3] National Institute of Standards and Technology. Secure Software Development Framework version 1.1, Special Publication 800-218. February 2022.

[4] National Institute of Standards and Technology. Cybersecurity Framework 2.0. Official framework resource page, inspected 26 October 2026.

[5] Agent Skills. Agent Skills Overview. Accessed 10 November 2026.

Dis short edishan go wid di full orijinal ina Inglish.

Inglish edishan (PDF)