Put review capacity in your AI pilot plan

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AI governance

What to report when a pilot needs human approval.

Adrian Dunkley · 15 November 2026

Count the work behind an approval

When an AI pilot assigns a reviewer, write down the expected number of cases and the minutes each one takes. Ask what happens on reporting days, during staff leave or when an exception requires a specialist. Report scheduled hours alongside checks completed before action.

Compare the promise with the completed reviews

In one illustrative scenario, a team planned to review 60% of AI-handled decisions. With 650 hours available, it completed checks on about 33%. The model allows for checks that finish after the decision or miss the assumptions that matter.

Bring one week of arrival and approval records to your next pilot review. Compare completed checks with the coverage you planned. If the gap grows, reduce the number of cases AI handles or assign more qualified time. Read Adrian Dunkley’s newsletter for the model and results.